

Request a Purolator Pickup from Anywhere

With the new Purolator mobile app, you can now request pickups from a location other than the one assigned to your Track-Kit account. All you need is your mobile phone or tablet (iPhone, iPad, Android). These instructions can be used after entering the sample in Track-Kit and printing the shipping label for your shipment.

*The images below were generated from an iPhone. The look and feel may vary based on the device but the overall instructions remain the same.

- Download the Purolator mobile app from the AppStore (**Figure 1**).
- Open the Purolator mobile app and click on the menu bars at the top left and select "Schedule Pickup" (**Figure 2**).
 - o Enter the desired pickup address and location.
 - o Enter your name and phone number.
 - o Select the date and time-range.
 - o You can also request envelopes from the driver if needed.
- Continue onto the next screen and scan the barcode on the shipping label using your phone's camera (**Figure 3**).
 - o You may need to accept a prompt which allows Purolator to use your camera for scanning for the first time.
- Continue and confirm the pickup. You will now see the confirmation number and the status of the shipment on the home page of the app (**Figure 4**).

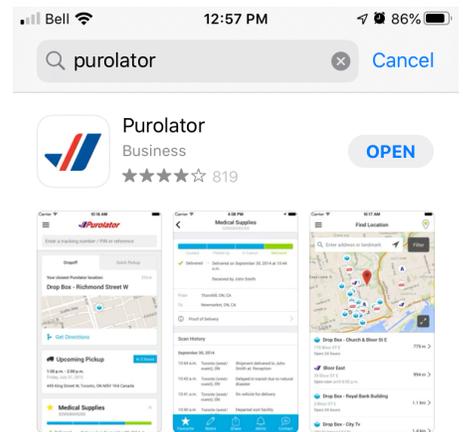


Figure 1

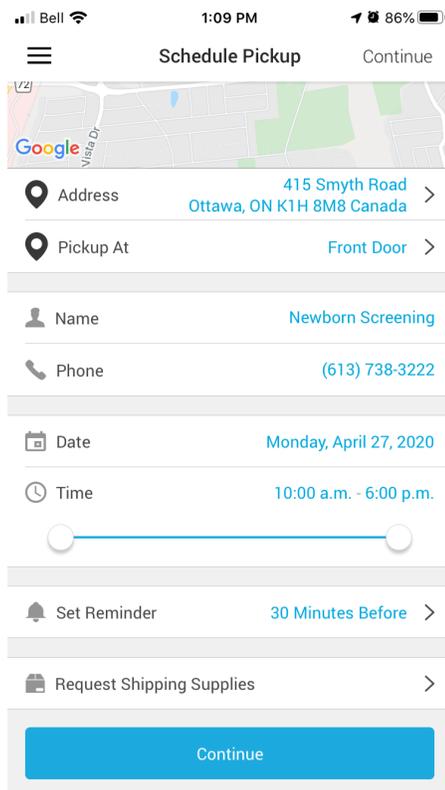


Figure 2

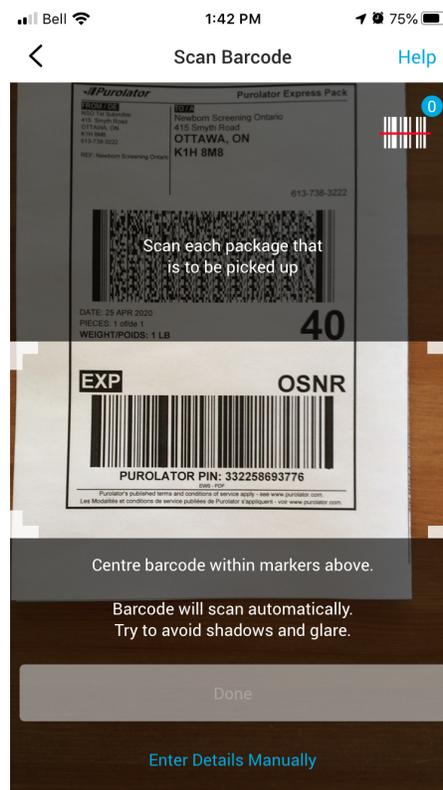


Figure 3

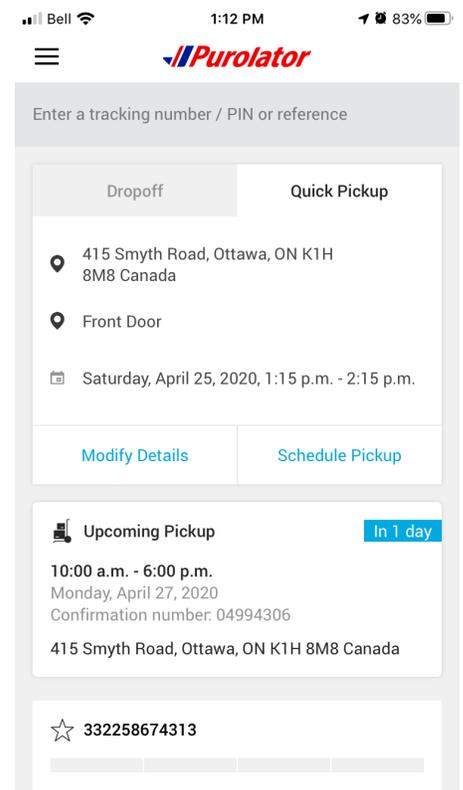


Figure 4