## Newborn Screening Bulletin 2024-7

November 1, 2024

## **Update: Delayed Screening Reports**

Earlier this week, NSO communicated that we have been experiencing a technical issue in the lab, preventing us from releasing the full newborn screening reports for samples received since Saturday, October 12th. This resulted in a temporary decrease in faxing of newborn screening reports since this date. Unsatisfactory sample reports had not been affected, and any screen positive infants continued to be referred asap during this time, as per our usual processes.

This issue has now been resolved, and you will begin to see newborn screening reports come through as early as today, November 1st. It will take a few days to get through the backlog of reports, so you may receive a high volume of reports over the next week.

Thank you for your patience while our lab worked to resolve the issue, and for refraining from requesting newborn screening reports during this period. We appreciate your dedication to the timely collection and shipping of newborn screening samples. Please do not hesitate to reach out with any questions.

Best regards,

Newborn Screening Ontario



NEWBORN SCREENING **ONTARIO** DÉPISTAGE NÉONATAL **ONTARIO** 

