



Newborn Screening Bulletin 2024-6

October 28, 2024

Notice: Delayed Screening Reports

NSO is currently experiencing a technical issue in the lab, preventing us from releasing the full newborn screening reports for samples received since **Saturday, October 12th**.

Unsatisfactory sample reports are not affected, and any screen positive infants continue to be referred asap during this time, as per our usual processes.

This issue has resulted in a temporary decrease in faxing of newborn screening reports since this date. NSO is actively working to resolve the issue, and we will send a follow up communication on November 1st with the status. As a result, you may receive a larger volume of reports once operations return to normal. We kindly ask that you refrain from submitting requests for newborn screening reports for infants screened during this period until the issue is resolved.

Thank you for your commitment to the timely collection and shipping of newborn screening samples. Please do not hesitate to reach out with any questions.

Best regards,

Newborn Screening Ontario



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